



GIVING VICTIMS A VOICE & FAMILIES A FUTURE

“Giving Victims a Voice & Families a Future”

2007 ANNUAL REPORT

Mission: to reduce domestic violence and family conflict through advocacy, empowerment, violence prevention and intervention, services and education.

Vision: to assist in ending violence in the lives of all people.

LETTER FROM THE EXECUTIVE DIRECTOR

Dear Friends of the WCFOC:

Serving over 14,000 individuals, 2007 was a year of great change and hard work for the WCFOC. Accepting the challenges to meet ever-increasing demands, one agency focus formalized last year was inclusiveness. We know that teens, the aging, and people of color are underserved in our community. But, looking ahead, how do we meet them where they are and how do we best reach out to them?

The Shelter program developed a great program specific to children and teenagers. Hiring a full time Youth Advocate, many resources specific to kids have been developed. These include age-appropriate activity bags and curricula which help moms connect with their children in fun ways and a net-working guide for the teenagers seeking part-time jobs or needing assistance with school.

Besides seeing almost 500 clients, the Legal Advocacy program wrote an insightful booklet: “Coping with a Colorado Divorce” to be published and copyrighted this spring. It was through the efforts of several volunteers and staff that this book was written; now completed, WCFOC clients, as well as the general public, will have an easy to understand guide describing what happens during divorce and appropriate steps to follow.

With over 18,000 counseling contacts in 2007, the Clinical program expanded services in Elbert County. This team also stepped-out of the traditional treatment regimen and received training in sand tray therapy; their commitment to professional development will always ensure the best intervention. Despite the efforts of this dedicated team, however, the year ended with a waiting list of over 30 – reminding us that our work is far from complete.

Finally, our volunteers are an amazing group of people. Through their creativity, commitment, and enthusiasm, they fill in the gaps -- making the agency even better!

As always, the most satisfying part of 2007 was continuing to see clients become violence free and self sufficient, watching them realize their own worth, and setting personal standards for how they will be treated by others. The stories of trauma, fear, and overwhelming barriers that each client overcomes are humbling. But it's an amazing transformation and it is a privilege to see it happen.

Sincerely,

Jennifer J. Walker, Executive Director

2007 SERVICE SUMMARY

Programs at the Women's Crisis & Family Outreach Center (WCFOC) include our 24-hour Crisis Line; 12-bed Emergency Shelter; residential and non-residential therapy and legal advocacy for women, men and children; and, community outreach including specialized trainings for law enforcement and other victim services providers, skills-building and parenting classes, a school-based violence prevention initiative, educational presentations, and volunteer opportunities. In addition, the WCFOC offers clients access and referrals to resources including our food bank, donations of clothing and household goods, mental health/medical/dental support, and pro-bono legal assistance.

In 2007, the WCFOC experienced increased demands for services in Douglas, Elbert and Lincoln Counties and into the eastern plains of Colorado. These demands are particularly evident in our Clinical Therapy program. In addition, the WCFOC's shelter continues to collaborate with facilities in Metro Denver, all over Colorado, and across the nation as women seek a confidential and safe location for themselves and their children. Sadly, we had to turn away as many families as we were able to house in our shelter last year due to over-capacity. Below is a summary of services provided and the numbers reached for 2007:

SUMMARY OF SERVICES	
Crisis/info calls	8177
Nights of shelter	2707
Women/children in shelter	149
Counseling contacts	18682
Advocacy – clients served	451
Families turned away because shelter was full	46
Community presentation attendance	5647
Volunteer hours	4385

EVALUATION RESULTS

Of shelter clients served, **88%** went on to permanent or transitional housing options separate from their abuser.

On the exit survey question “did you and your children receive the services needed to become violence free and self-sufficient” – **88%** scored at least 8 out of 10.

On the statement “because of my stay here, I feel I have learned more about domestic violence” – **93%** agreed or strongly agreed

Of non-residential clients served, **91%** of the women agreed they are more self-sufficient now than they were before receiving services. In order to become more self-sufficient,

33% of respondents now have a personal bank account

42% of respondents now have a personal cellular phone

21% of respondents now have a personal vehicle

30% of respondents now have independent housing

36% of respondents now have a job or a personal income

24% of respondents have started/restarted school.

Further, when asked about changes in their child's behavior: **65%** of respondents agreed they had seen positive changes in their children and **90%** were satisfied with the children's therapists.

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Executive Director, WCFOC

* Non-voting member

WCFOC HONORED BY RECOGNITION

Each year the Colorado Organization for Victims Assistance (COVA) accepts nominations from criminal justice and non-profit victim assistance agencies.

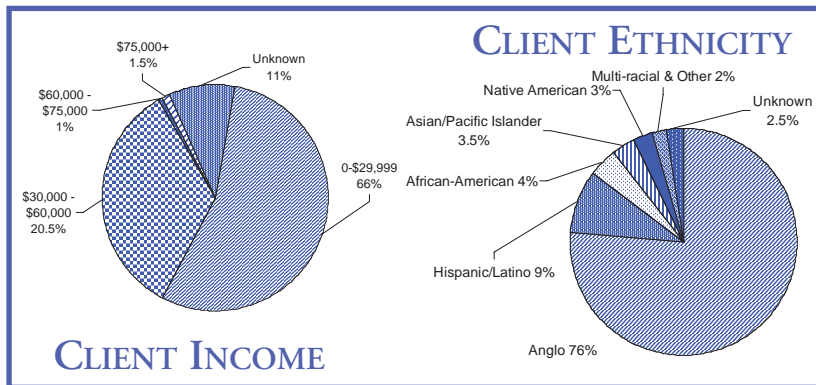
"It is my opinion they (WCFOC) provide the very best in these services...helping to assist and empower the victims that have experienced terror at the hands of someone who loves them..." says Carol Malezija of the Castle Rock Police Department. "Over my ten years of experience... I have witnessed first hand the ability of the staff of the WCFOC to go the extra mile to assist victims... the growth of the program to accommodate the growing needs of Douglas and Elbert Counties...(and) the countless number of victims they have helped to gain a lifestyle of dignity and respect."

Linda Pettitt writes, "...we at AMEND appreciate the multi-faceted services that the WCFOC provides in working with victims of domestic violence..."

And from Suzanne Greene of the Douglas/Elbert Task Force "...incredible staff of talented and committed individuals, who, as a team, make the communities the WCFOC serves safer and better places to live."

In 2007, COVA awarded the Women's Crisis & Family Outreach Center with Program of the Year. The WCFOC is honored by this recognition and wishes to thank the region we serve for believing in our programs offered to victims of domestic violence. It is only through a collaboration of efforts that we meet the ever diverse needs of the communities we serve, and help victims of crime and trauma find assistance, dignity, and respect.

We share this honor with those who believe in us and show their support by giving of their time, talents, and treasures to our organization (foundations and granting agencies, corporations/businesses, civic groups, and individuals). We strongly recognize that without you, we would not be able to provide the exceptional services we offer to those who need us most.



STAFF MEMBERS

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Clinical Director

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Shelter Director

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Special Events & Volunteer Coordinator

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Dominica Reinhard
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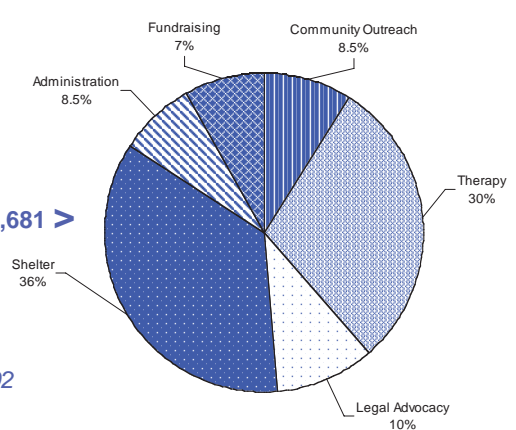
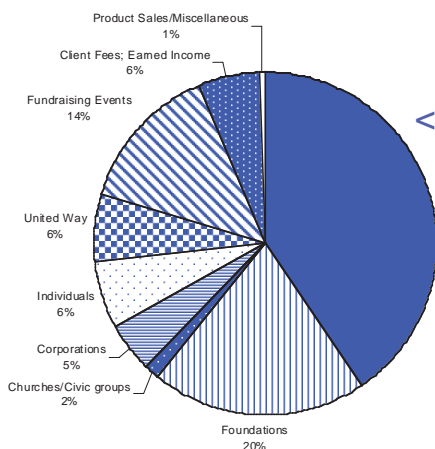
Rebecca Wilson
Shelter Advocates

FINANCIAL SUMMARY

< TOTAL REVENUE \$1,014,638*

TOTAL EXPENSE \$967,681 >

*Net assets in 2007 include \$271,802 restricted for the capital campaign



Thank you to the donors contributing \$500 or more to support our programs.

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